

## **Thank you for Trusting Us with Your Eyecare!**

**During this unprecedented time, we do not take protecting our patients and staff lightly. Therefore, we have implemented the following policies.**

**Please fully read the following of what you can expect at our office during your visit**



### **To Limit the number of patients in the office:**

- We are making appointments for all exams and pick ups
- Anyone arriving more than 10 minutes prior to their appointment time should call us to see if we are ready for you.
- We are providing curbside pickup of products for anyone not wanting to enter the office.
- We prefer only the patient come to the office for an appointment but when needed each patient may have one guest.
- Patients arriving late for their appointment will be rescheduled.

### **To Limit the amount of time you need to spend in the office:**

- All patients need to complete or update their personal and medical information 2 days before their appointment through our website [www.Coastalvisioncare.com](http://www.Coastalvisioncare.com), patient forms page, and entering the passcode given by our staff. Please call us if you have any difficulty.
- Please have your current insurance cards and identification ready at check in

### **To Protect You, Other Patients and Our Staff:**

- All patients and guests will need to wear a mask (without valves) or face covering,
- Will have their temperature taken and will need to wash or use hand sanitizer we provide when entering the office.
- Must read the COVID-19 questionnaire below. If you answer yes to any of the questions, please call us immediately to reschedule your appointment.
  - Within the last 14 days have you experienced Fever, Cough, Shortness of breath or Difficulty Breathing, Chills, Muscle Pain, Sore Throat, New loss of Taste or Smell.
  - Have you traveled in the last 14 days?
  - Have you or a member of your household had close contact with someone or cared for someone diagnosed with COVID-19 or is a presumed case within the last 14 days?
  - Have you or a member of your household been asked or required to quarantine based on contact with a person who has a confirmed or presumptive positive COVID-19 test result or diagnosis, or have been asked to quarantine?
  - Have you tested positive to COVID-19 in the last 21 days?

We have reduced the amount of patients we see during a day to keep everyone safe. Therefore, please give 48 hours notice if you need to reschedule in order for us to allow your appointment time to be given to someone else.

Thank you for your help in keeping everyone safe and know you can always trust us to do what is best to protect your health and vision! Please call or email or staff with any questions, 321-724-2020 or [coastalvisioncare.com](http://coastalvisioncare.com).

*Drs. Heather and Kevin Sorensen*